



Terms & Conditions

INCLUDED IN HIREAGE RATE

- Unlimited kilometres
- Vehicle insurance (excess applies)
- Extra driver fees
- Linen & Kitchen ware
- Pre-Hire Cleaning
- 24 hour nationwide road service helpline (freephone)
- 15% GST
- Complimentary NZ wine and food basket

- Diesel road Tax

- Automobile Association Road Map of New Zealand

- Copy of NZ Road Code

- Books on NZ Fauna & Flora, Lord of the Rings location guide book.

- On pickup of vehicle, instruction and familiarisation with the vehicle and road rules is available free of charge.

Please note all prices quoted are in New Zealand dollars. Rates and Conditions quoted in our brochures and/or documentation are subject to change without notice.

DEPOSIT

A deposit of \$500 is required to secure your motorhome booking. The remaining balance is due in full, 7 days before the commencement of hire.

RENTAL DURATION

When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental, regardless of pick-up time. The day of the vehicle's return is counted as the final day of the rental.

- Minimum rental period is 7 days except between May and October and advertised specials.

- Special rates are available for rentals of more than 50 days.
- Late pick up or early return of vehicle does not entitle the hirer to any refund of the unused portion of the rental.
- Late returns will be charged on a per day basis. Failure to obtain authorisation for a rental extension will result in a daily fee of \$150 in addition to the daily rate.

ONE-WAY RENTALS

One-way rentals are available by prior arrangement. Motorhomes can be dropped off at any New Zealand airport by prior arrangement and will incur additional drop off charges which will be quoted on booking.

HOURS FOR PICK-UP AND DROP-OFF

Nelson Office.

Pickup & Delivery from and to the Nelson office can be made at any time of the night and day. We are closed on Christmas Day except for emergencies. Kahurangi Motorhomes offer a free pick up and delivery to and from the Nelson Airport if required.

CONTACT DETAILS FOR RESERVATIONS

Daily from 0700 to 1800, closed Christmas Day (25th December).

Phone: +64 3 54 77118

Freephone Number within New Zealand: 0800 693474

E-mail: info@tourism-nelson.co.nz

Website: www.tourism-nelson.co.nz

Address: 8 Covent Drive, Nelson , New Zealand

FOR YOUR PROTECTION

New Zealand legislation provides Accident Compensation Insurance for personal injury. We strongly recommend that all people travelling in New Zealand take out Personal Travel Insurance.

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first NZ\$2500 ("the excess") for Motorhomes of the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, overhead and underbody damage, towing and recovery costs, theft, fire, break-in or vandalism. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs (demurrage).

The excess applies in respect of each claim.

The excess is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental. The excess will be refunded if we are successful in recovering the cost of the damages from the Third Party.

Please see the 'Exclusions' section below, whereby all insurance cover will be made void.

EXCLUSIONS:

Insurance does not cover the following:

1. Any water related damage, which includes but is not limited to:
 - a) any vehicle submersion
 - b) creek or river crossing
 - c) driving through low plain flooded areas
 - d) beach driving
2. Personal belongings: We recommend the hirer does not leave valuables in the vehicle and that they take out personal insurance.
3. If the terms of the Rental Agreement are breached. The hirer will be responsible for the total cost of any damage. This will also include any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle) and driving under the influence of alcohol or drugs.
4. The incorrect use of fuel (fuel being diesel or petrol). The hirer will be responsible for any associated cost.
5. The cost to retrieve or recover a vehicle, which has become bogged.
6. The cost to replace keys, which have become lost, or retrieval of keys, which have been locked in a vehicle.

VEHICLE SECURITY DEPOSIT

On pick up of the vehicle, a Vehicle Security Deposit is payable.

A Security Deposit is required of NZ\$1500, and is payable by cash, Traveller's Cheques, or credit cards. Should the Deposit be paid by credit card, authorisation will be gained for the Security Deposit.

Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged.

The Security Deposit is fully refundable provided the vehicle is returned on time, to the correct location, undamaged, with a clean interior and with full fuel tanks (Fuel being diesel and LPG gas).

We reserve the right to retain a NZ\$100 soiling fee if the vehicle is not returned with the interior in a clean condition. The toilet and wastewater tank (if applicable) must be emptied prior to the return of the vehicle, or an additional NZ\$100 soiling fee will be retained.

Failure to return the vehicle with full diesel and/or LPG tanks will result in refill charges. Diesel and LPG gas refill charges will be advised upon return of the vehicle.

INFRINGEMENTS

We reserve the right to charge the hirer for any speeding or parking fines, associated administration costs and/or accidents including third party property damage not reported on return of the vehicle. The administration fee per fine will be NZ\$50.

EXCHANGE RATE / CURRENCY VARIATIONS

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. Kahurangi Motor Homes Limited does not accept any liability for variances up or down.

CREDIT CARDS

If a credit card is presented as payment, the credit card holder will be jointly and severally liable as a customer. Preferred credit cards are Visa Card, MasterCard & Diners

LICENCE

A full resident country driver's licence, held for a least one year, is to be presented at the time of rental. If the licence is not in English format, an international drivers licence is also required.

AGE RESTRICTIONS

Drivers must be 25 years of age or over.

KITCHEN AND PERSONAL KIT

Crockery, cutlery, cooking utensils and linen (towel, pillow, pillowcase, duvet, bed sheet, tea towel) are included in the daily rental rate at no extra cost.

CHANGE OF DROP-OFF DESTINATION

If the hirer wishes to change the drop-off destination after the rental has commenced, they must first obtain authorisation from Kahurangi Motor Homes Limited. Subject to the change being approved, an additional charge of up to NZ\$500 will apply.

RENTAL EXTENSION

If the hirer wishes to extend the rental whilst on hire, they must first obtain authorisation Kahurangi Motor Homes Limited in Nelson. This is subject to availability. The extra cost of an extended rental must be paid by credit card over the telephone on confirmation of the rental extension.

Failure to obtain authorisation will result in a daily fee of NZ\$150 in addition to the daily rate.

ROAD RESTRICTIONS

Motorhomes can only be driven on sealed/bitumen or well-maintained roads. No vehicle shall be driven on Skippers Road (Queenstown), Ninety Mile Beach (Northland), Ball Hut Road (Mt. Cook), North of Colville Township (Coromandel Peninsula), and Tapu-Coroglen Road (Coromandel Peninsula).

ON-ROAD ASSISTANCE

Any problems associated with the vehicle, including equipment failure, must be reported to Kahurangi Motor Homes Limited as soon as possible.

Please contact us tollfree on: 0800 693474

REPAIRS

Repairs up to NZ\$100 may be affected without authorisation and will be reimbursed. For amounts over NZ\$100, Kahurangi Motor Homes Limited will need to be informed in advance. Repairs will be approved provided the hirer was not directly responsible for the damage. Receipts must be submitted for any repair or the claim will not be paid.

SUPPLY

If for reasons beyond our control the reserved vehicle cannot be supplied on pickup, a substitute will be offered. Should a substitute not be available our liability is limited to a full refund of monies received by Kahurangi Motor Homes Limited.

CANCELLATION FEE

The cancellation fees are:

If cancelled up to 21 days prior to pick-up - No Fee

If cancelled from 21 to 7 days prior to pick-up - 20% of Gross Rental

If cancelled 6 to 1 days prior to pick-up - 50% of Gross Rental

If cancelled on day of pick up or No-Show - 100% of Gross Rental

ANIMALS

No animals are permitted in our vehicles, excluding guide dogs.

PERSONAL AND COMPANY CHEQUES

Personal and Company cheques will not be accepted as payment for rentals at the time of pick-up. These must be received by 14 days prior to commencement of rentals. Personal or Company cheques are not acceptable as the refundable security deposit.

ADDITIONAL EXTRAS

To be requested at time of reservation and paid by customer on pick up:

Picnic Table - NZ\$ no charge

Picnic Chair - NZ\$ no charge

Child / Booster seat - NZ\$ 25 per rental

Television (12VDC) \$10 per day to a maximum of \$100 per rental.

Snow Chains Free of charge.

Kahurangi Motor Homes Ltd

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